

Oracle e-Business Suite Apps DBA Support Project Industry Sector – Chemical

Introduction:

A leading manufacturer of organic, inorganic, fine and specialty chemicals and a world leader in 2, 4 and 2, 6-Xylidine. Working with our partners, customers, we seek to find better ways to meet market demands, using innovative processes and methods. Our people, our technologies and our years of expertise unite to deliver superior products and services that improve life.

Client Profile and Business need:

- Oracle Apps 11.5.10 Release 2
- OS – SuSe Linux 10

Implemented with the advance enhancements like Load balancing of Form, Report, and Concurrence distributed among 3 servers with 1 Matrix server and Database on separate server.

Use of new features like SSO (Single Sign On) for single window entry for all applications, OSB (Oracle Secured Backup) GUI tool of Oracle for backup. DR Servers

Challenges faced by the Client:

- Client was using Oracle 7.3 on SCO UNIX Platform de-supported by Oracle & SCO Unix and in-house developed ERP System for Sales, Marketing, Inventory Control, and Financials.
- To switch from the existing system to Oracle Application e-Business Suite. Training & implementation of parallel system with the old system.
- Consolidation of four major sites into a single database.

Our Services:

- Provide 16x7 AppsDBA support.
- The team of AppsDBA took care of all DBA activities as Ownership
- The team ensured Best Practices of Oracle for Oracle AppsDBA activities.
- The team interacted with Functional, Technical team and End Users.
- The email integration with Oracle Applications was well maintained.

Benefits:

The totally outsourced DBA activities enabled Client IT team to focus on their Core Business areas and to have a well balanced internal Techno Functional team to ensure Best Business Results.

The Expert services ensured the best Backup and Recovery and Performance Enhancement Strategies.